

## NRIT BI Maintenance

Maintenance NRIT team is on hand to support your data warehousing (DW) and business intelligence (BI) management and maintenance service requirements. Following a structured and scalable model, we leverage our expertise and experience to ensure that your analytics environment remains available at all times. Our services across the Data warehouse-Business Intelligence environment include:

### 1. ETL management

We work with your existing ETL engines to ensure effective and consistent data polling and source data integration

### 2. Data warehouse maintenance

We understand the criticality of accessing data at all times. Our team can be on hand 24x7x365 to ensure data warehouse maintenance and metadata management.

3. Data synchronization, data source management and monitoring services that help in upkeep of the feeder systems

### 4. Data warehouse maintenance and support

This element of the service covers data warehouse maintenance and support activities. Learn more about our typical offerings.

- Installation, configuration and upgrading of respective server software and related products
- Evaluation of database features and related products
- Establishment and maintenance sound backup and recovery policies and procedures
- Review of database design and implementation as requested
- Monitoring of availability of each database
- Performance monitoring and database/ application tuning as requested
- Definition and maintenance of documentation
- Advise on database sizing, monitor growth and assess change impact (capacity planning)
- Performance of general technical troubleshooting
- Interface with the respective vendors for technical support





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Key highlights of NRIT's maintenance services include depth of expertise in the variety of skills that encompass complex architectures, deep knowledge base of best analytical practices within the domain and management of sustaining, monitoring, development, and enhancement activities according to your needs, priority definitions and available resources. NRIT professionals with Data warehouse-Business Intelligence experience are trained in Data warehouse-Business Intelligence solutions offered by IBM Cognos, Microsoft and Oracle.

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